

## ***Privacy policy***

By accessing the site, you may voluntarily provide personal data by filling out forms or questionnaires. These forms will state which answers are mandatory or optional and the purpose for which the information is collected.

### **Identity of the data controller**

The company processing the personal data is:

HEPPNER SOCIETE DE TRANSPORTS, a simplified joint-stock company with a share capital of €5,175,000, listed in the Strasbourg Trade and Companies Registry with number 769 800 202 and registered address at 8 Rue de la Station – 67100 STRASBOURG.

### **Purposes**

The personal data collected by this means are necessary for the following purposes:

<b>Purpose</b>	<b>Legal basis</b>
Managing the processing of contact requests	Legitimate interest
Recruitment management	Implementing pre-contractual measures
Measuring site audience	Consent

### **Recipients**

Data may be disclosed to Heppner's subcontractors for the following purposes:

- Maintenance and set-up of customer relations management tools
- Development and maintenance of the customer portal
- Development, hosting and maintenance of the website
- Sending out satisfaction questionnaires

Data may be transferred to a country outside of the European Union that does not have the same personal data protection legislation as the countries who are members of the European Union. In this case, Heppner will implement appropriate data protection measures, taking into account its data confidentiality and security obligation, and, in particular, Heppner ensures that relations with these subcontractors are governed by:

- an adequacy decision made by the European Commission concerning the third country, and/or
- standard contractual clauses published by the European Commission.

### **Data storage**

Data on prospective customers are kept for 3 years after the last contact from the prospective customer in question.

Data on customers' contact people are kept for 5 years from the end of the contractual relationship.

Audience measurement cookies are kept for 13 months from the date of collection.

### **Rights of the data subject**

Pursuant to current legislation and the European data protection regulation, you have rights to access and rectify your personal data. You may also object on legitimate grounds to use of your personal data or request their erasure or restriction of processing, or request data portability and withdraw your consent, when applicable.

You can exercise these rights by writing to the Data Protection Officer at the following addresses:

By email: [delegue-rgpd@heppner-group.com](mailto:delegue-rgpd@heppner-group.com)

By post: Heppner, Data Protection Officer: 14 rue de Lisbonne 93110 Rosny-sous-bois – France

Stating in the email's subject field: "Droit des personnes concernées" (Rights of data subjects).

If you do not receive a reply, or if you are not satisfied with the response you receive, you can contact your local data protection supervisory authority.

You will find the link below to the list of data protection supervisory authorities in the European Union via the European Data Protection Board (EDPB) website: [https://edpb.europa.eu/about-edpb/about-edpb/members\\_en](https://edpb.europa.eu/about-edpb/about-edpb/members_en).

### **Cookies**

Like many websites, Heppner uses cookies to help us understand how you use our services and enable us to improve your user experience. Cookies are small files placed by a website on your computer or other device while you browse the site.

Accepting cookies is not essential for the site's operation. However, if you reject the use of cookies, or you subsequently delete or disable our cookies, you may experience difficulties in accessing some of the site's features.

Click here to manage your preferences <https://www.heppner-group.com/en/privacy-policy/>